

Overview of St Anthony's

St Anthony of Padua Community Association was established 40 years ago by the local community to support the people of Walker. Over the years we have grown and are now supporting people across the east end of the city and provide services for and with the community we serve to support continuing independence including day care, extra care and home care as well as our Greening St Anthony's Service. We also support the provision of youth services within the community. We are commissioned by both Newcastle and North Tyneside councils for the delivery of Home Care and Day Care respectively. We are also commissioned by Newcastle for the delivery of Housing with Care services for which we are both landlord and care provider.

We are a limited company and a registered charity who are not for profit and employ approximately 115 staff and volunteers. We are led by a Board of committed Trustees who have a wide range of skills and expertise and who are very active within the organisation regularly spending time with service users and staff. The Governance arrangements are through a delegated committee structure ensuring all aspects of the business have an effective performance monitoring process but as importantly that we live our values in every interaction.

Our most important resource is our staff and volunteers, and our aim is to make St Anthony's the best place to work and the best place to receive services. Our ethos is based on compassion, respect and dignity for those we serve and for those who work for us. We have a robust quality assurance framework to assess how we are performing. There are a number of different areas that feed into this such as an annual employee and service user surveys, shadowing visits to service users completed by our Trustees with care staff, annual trustee focus groups with staff as well as inspections from our commissioners and CQC, all of which we have received very positive feedback from.

Our Home care services are regulated by the Care Quality Commission and at our last inspection (report published 27.12.2023) we retained an overall **"Outstanding"** rating, initially awarded in 2018. The full report can be found at <http://www.cqc.org.uk/location/1-115716773>.

Housing with Care

Assisi House

Assisi House is an innovative and sympathetic conversion of the former St Francis of Assisi Church located in Walkergate. Assisi House, which opened in 2014 provides 16 spacious apartments specifically designed for couples or single persons over 55 years of age requiring care and support enabling continued independent living.

Set over 3 floors, there is a communal lounge with a fully equipped kitchen, a hairdresser's salon, laundry room, sitting room and performance and activity space. Externally, to the rear of the building there is large private patio area with external



garden which is currently under redevelopment and to the front a spacious garden with lawn, border and shrubs.

Conaty House

Is a new purpose-built apartment block providing housing with which opened in November 2019.

Conaty House comprises of 30 spacious apartments specialising designed for couples or single persons over 55 years of age requiring care or support enabling continued independent living. There are 26 one bedroom and 4 two-bedroom apartment set over four floors.

There is a communal lounge, with fully equipped kitchen, hairdressers, laundry room, sitting room and performance and activity space. Externally, to the rear of the building there is large private patio area with communal greenhouse and sensory garden and to the front a spacious garden with lawn, border and trees. There is also a staff kitchen with IT capacity for staff to use along with separate staff toilets.

Each apartment has a fully equipped kitchen, non-slip flooring, large seating and TV area, dining area, glass bi-folding doors leading to communal landscape patio areas with green house facilities and seating.