

Care Workers – Person Specification

Factor	Essential	Desirable
QUALIFICATIONS AND TRAINING	<ul style="list-style-type: none"> NVQ or other professional qualification in care OR willingness to train and complete NVQ Level 2 in Health & Social Care; Ability to undertake compulsory induction programme including relevant e-learning modules; Completion of mandatory E-Learning and training required for the role. 	<ul style="list-style-type: none"> NVQ Level 2 or 3 in Health & Social Care Moving and Handling (People) Safeguarding training Level 2 & 3 Dementia Care First Aid Certificate Equality & Diversity Training
EXPERIENCE	<ul style="list-style-type: none"> Experience of caring for another person 	<ul style="list-style-type: none"> Previous experience in a care role setting Previous experience of working in a care role setting working Night shift Experience of working with service users with a variety of needs including physical, mental and cognitive impairments including Dementia
SKILLS / KNOWLEDGE	<ul style="list-style-type: none"> Effective written and verbal communication skills; An understanding of rights, dignity, privacy, respect and choice and their importance when providing care, Time management & ability to prioritise own workload Ability to work in a confidential manner; 	<ul style="list-style-type: none"> Understanding of potential safeguarding issues in conjunction with service users; Experience of communicating with people with cognitive impairments, hearing or speech impairments; IT skills, use of Microsoft packages.
APTITUDES / PERSONAL CHARACTERISTICS	<ul style="list-style-type: none"> Excellent interpersonal skills and the ability to communicate; Ability to undertake all aspects of personal care Caring and empathetic manner; Professional manner; Self-motivated with the ability to meet fixed deadlines; Adherence to company working practices/procedures 	

	<ul style="list-style-type: none"> • Supportive to other members of staff, team worker • Punctual with exceptional time management skills 	
SPECIAL REQUIREMENTS	<ul style="list-style-type: none"> • Flexible in line with the needs of the role; • Ability to travel throughout the area; • Satisfactory completion of Enhanced DBS check 	<ul style="list-style-type: none"> • Driving licence and access to own vehicle;